

# Public Works



*"Dedicated to enhancing the quality of life for Manchester residents by building and maintaining municipal infrastructure, providing high quality services, promoting safety and environmental health, and planning for future needs."*

(636) 227-1385 ext. 104

[publicworks@manchestermo.gov](mailto:publicworks@manchestermo.gov)

## TRASH/RECYCLING/ YARD WASTE/BULK ITEMS/NEW SERVICE

Contact **Republic Services** at (636) 947-5959 to set up service or with questions. The customer service center will advise you of your collection schedule. In order to ensure collection of your trash, yard-waste, and recycling, please put them out for collection at the curbside by 7 a.m. on your scheduled collection day. There will be no collections on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving or Christmas. Services include a pickup of 2 bulk items per week and \$25 for appliances. These must be scheduled prior to collection.

## Stay Notified of Changes with your Trash Collection

Sign up for a "Call Blast" system to receive updates on delayed waste collection, holiday collection schedule changes, weather delays, etc. You can sign up for this service by emailing Patrice Berne at [pberne@republicservices.com](mailto:pberne@republicservices.com) with your name, address, and phone number.

## DEER REMOVAL

Report deer carcasses on residential or City owned properties/roadways for free removal to the Police Department Records Clerk at 636-227-1410 ext.102 for free removal.

## SNOW REMOVAL

The Public Works Department is responsible for snow removal in the City. The first priority is clearing primary streets then crews will work on side streets and cul-de-sacs.

When there is a forecast of one (1) inch or more of snow or sleet, or ice in any amount, a **"Snow Watch"** will be called into effect by the City. Two hours before a Snow Watch takes effect, and for the duration of it, it is unlawful for a vehicle to be parked on a designated Snow Route street. If a vehicle is parked on a Snow Route during a Snow Watch, the owner of the vehicle is subject to a parking citation by the Manchester Police Department. Snow Route designated streets

are posted with white-on-blue "Snow Route" signs at regular intervals. The Snow Watch will remain in effect until snow removal operations have been completed at which time the Snow Watch will be called off.

Sign up for **Nixle** to receive alerts on Snow Watches and other emergency notifications. Create a Manchester resident account with your zip code at [www.nixle.com](http://www.nixle.com).

## SERVICE REQUESTS

If you notice potholes, a street or sidewalk needing repair, or other issues the department should be aware of, email Public Works with the address and details.

## SEWER LATERAL REPAIR PROGRAM

If a resident is experiencing a problem with their sewer lateral service line on the exterior of their home, the property owner must contact a licensed plumber to cable the line. If this does not fix the problem, the owner should file a repair program application prior to completing a camera inspection. The City program includes a camera inspection your lateral line. Applications and more details can be found on the City's website at [www.manchestermo.gov/SLRP](http://www.manchestermo.gov/SLRP)

## STREETLIGHTS

Report outages to Ameren at [solutionscenter@ameren.com](mailto:solutionscenter@ameren.com) with the closest address to the streetlight and the "MC" number at the top of the pole. Or report to the Public Works Department.

## DRIVEWAY & EXCAVATION PERMITS

Public Works is responsible for Driveway and/or Excavation permits. All other permits should be coordinated through the Planning & Zoning Department, 636-227-1385 ext.118 or on the City website. Public Works monitors all street and sidewalk work to ensure quality and safety.

## UTILITIES

Ameren: **314-342-1000** (Electric)

Spire: **314-621-6960** (Gas)

MSD: **314-768-6260** (Sanitary & Storm Main Sewers)

Missouri American Water: **866-430-0820** (Water)

**St. Louis County Water Service Line Repair Program:** 314-615-8420 (Exterior Water Line Repair)

## SUSTAINABILITY

Sustainability is a top priority for the City of Manchester. This priority is reflected with Public Works sustainability events as well as an Eco-Friendly series of programming by our Parks, Recreation, & Arts department. Visit [www.manchestermo.gov/sustainability](http://www.manchestermo.gov/sustainability) for more information.

## HOUSEHOLD HAZARDOUS WASTE

There are two locations available to residents.

- **4100 Seven Hills Dr., Florissant MO 63033**

- **291 E. Hoffmeister Ave., Lemay MO 63125 (MSD Grounds).**

To schedule your reservation please visit [www.hhwstl.com](http://www.hhwstl.com) or call 314-615-8958. Residents should bring proof of address to the appointment, such as a utility bill or driver's license.

## *PUBLIC WORKS EVENTS & FAQs*

### ELECTRONIC/METAL RECYCLING

Electronic recycling drop-off occurs at Paul A. Schroeder Park (359 Old Meramec Station Rd) on the third Saturday of each odd-numbered month from 8am-11am. Contact 636-223-0150 for questions regarding accepted items. Some items may be subject to a fee.

### TREE SERVICES

Manchester is a Tree City, USA community! The award is a result of the emphasis that our City government places on tree care.

#### HOLIDAY TREE DISPOSAL

Beginning in early January, the Public Works Department will make one pass throughout the city to collect holiday trees placed at the curb by single family residences. See the City website, calendar, or newsletter for a specific date and requirements. Republic Services will also pick up holiday trees that are cut in half as yard waste on regularly scheduled collection days.

#### LIMB CHIPPING

As a service to single-family homes in Manchester, the City offers free tree limb chipping services twice per year. See the City website for guidelines and dates for each ward.

### DOCUMENT SHREDDING

The City offers free confidential document shredding to its residents once per year. The event occurs on the first Saturday in October from 9am-11am at Schroeder Park. Residents must bring proof of residency and are requested to bring two non-perishable food items or a monetary donation for Circle of Concern. More information can be found at the City website.

### FREQUENTLY ASKED QUESTIONS

#### Does the City maintain any utilities?

- *No, all utility information can be found on the front of this page or on the City website. Please contact these entities directly with questions.*

#### Does the City provide trash or recycling bins?

- *These bins are provided by Republic Services. Call (636) 947-5959 or go to [republicservices.com](http://republicservices.com) > Residential > Trash > Enter Address > View Services.*

#### Does the City remove dead/dying trees?

- *No, trees in yards and the Right-of-Way tree lawn area are to be maintained/removed by the property owner whose house it is in front of.*



**More information can be found at [www.manchestermo.gov/PublicWorks](http://www.manchestermo.gov/PublicWorks)**